Veeva Vault & Translation Management System (TMS) Integration

A Checklist for Reducing Complexity, Costs, and Turnaround Times



Streamlining current processes to decrease complexity and costs is a common theme and point of focus for pharma today. There are multiple initiatives across global life sciences organizations to unify systems and processes with the goal of enhancing productivity and improving workflows. As pharmaceutical companies implement one or more Veeva Vault applications, it is important to consider the global aspect of content. Incorporating a cohesive and integrated solution for managing translations is an important part of these initiatives. In addition to leveraging a flexible technology platform that can adjust to changes in business needs as well as market specific content, you can also automate the manual steps. Even better, you can accomplish this while preserving critical metadata related to the content lifecycle, all within a secure environment.

All of this adds up to decreased complexity, better resource utilization, and reduced cycle times and costs.

To see if your organization could benefit from a connector between Veeva Vault and a Translation Management System (TMS), answer the questions outlined in this simple checklist:

Are you conducting translations offline, requiring you to download and upload files from Veeva Vault?	
Would you prefer to have the translation certificate uploaded automatically?	
Is your team spending too much time on non-value add tasks related to emails and tracking spreadsheets?	
Do you want to integrate and embed translation in your medical legal review (MLR) workflows?	
Do you have security risks due to emailing a translation agency outside of a secure, validated system or because workflows are not secure and linguists can download and upload files from a TMS?	
Is it important to preserve the metadata from the translation process and incorporate it into Veeva Vault for traceability and auditability?	
Is reducing time and costs for translations a priority for your organization?	
Are you seeking greater visibility and control over your translations projects (quotes, project status, business-level reporting, etc.)?	
Are you interested in leveraging real-time AI capabilities to get a summary translation of EN content so markets can pick which global assets to proceed with full human translation process?	

If you and your organization answered YES to one or more of the questions above, we've defined the ways you could benefit from an integrated solution between Veeva Vault and a TMS through three main pillars:

AUTOMATION

An integration between Veeva Vault and a TMS will give your organization a consistent and connected end-to-end process, eliminating the need to download files, manage multiple rounds of emails, and manually track the offline translation process. Innovation and automation improves quality, speed, traceability, and resource utilization.

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VISIBILITY:

This integration also brings added control and visibility over the entire process, including translations, by doing everything inside Veeva Vault (project status, reporting, etc.). By facilitating data exchange between the two systems and staying within the Veeva environment, you preserve the metadata associated with the translation process for traceability and auditability.

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SECURITY

In addition to automation and visibility, the integration is a secure and validated solution to manage translations within Veeva and connect to a TMS, another secure and validated system (assuming the TMS is validated). It is unnecessary to leave the platform, which reinforces the original benefits of Veeva and ensures a streamlined and efficient end-to-end process.

Not all integrations are the same. It's important to look for a standard product that uses native Vault functionality and can be quickly deployed to your sandbox so it is up and running in 30 minutes. It should also be flexible enough to be configured to meet your requirements and localization processes. The key here is configuration, not customization for each client. This is especially important for validated environments, as customizations are treated differently and necessitate heavier documentation and requirements.

Interested in connecting Veeva to your TMS? Contact lifesciences@transperfect.com.